

Preparing for Storm Season

As we enter thunderstorm season, you will find some information below around Georgia Power's storm procedures, storm readiness tips for your business, and outage resources. Here are the steps we take in storm situations:

1. **Monitor:** Georgia Power's Storm Center monitors weather conditions around the state to identify the hardest hit areas and gathers resources to respond.
2. **Mobilize:** Once the storm has passed and conditions are safe, we deploy damage assessment teams to impacted areas to survey damage and dispatch crew resources to begin restoration work.
3. **Listen:** Our Customer Service teams quickly respond to take customer calls and collect outage information. You can report and check the status of an outage 24 hours a day by contacting us at 888-891-0938.
4. **Restore:** We track restoration progress and reallocate resources as needed until all impacted customers have been restored. Our crews often work as much as 16 hours at a time, only stopping to rest.

Here are some tips to help prepare your business for storm season:

1. **Have a plan:** Know and understand the potential impacts to your business before a storm hits by having a severe weather plan in place. Share your plan with your employees and review your plan annually.
2. **Take precautions:** Secure your building and any outdoor equipment prior to a storm, protect any critical data with backup files, and consider backup generation to cover other critical infrastructure.
3. **Review your insurance coverage:** Keep copies of your policies and understand your coverage. Have your business appraised and coverage updated at least once every five years.

Here are some Georgia Power tools and resources you can use in storm situations:

- [Outage & Storm Center](#) – You can visit this site to sign up for Outage Alerts, report and check the status of outages, and access additional safety tips and information.
- [Outage Map](#) – Housed within the Outage & Storm Center, Georgia Power's interactive Outage Map provides near real-time information, allowing users to see where outages are occurring across the state and track estimated restoration times.

We are ready to respond should an outage impact you. If you have questions about any of the above information or to report an outage, please call 1-888-891-0938 or visit

<https://www.georgiapower.com/company/safety/outages-and-stormcenter.html>